

TERMS OF SERVICE NOTICE

CONTAIN VILLAGE (Pty) Ltd

Version 1.0

Effective Date: 20/05/2026

1. About Us

CONTAIN VILLAGE (Pty) Ltd provides technology-related consulting, sourcing, facilitation, resale, integration, and related professional services within the Republic of South Africa.

2. Scope of Services

Services are provided based on written quotations or agreed scopes of work.

Unless explicitly agreed in writing:

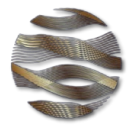
- Services are provided on a professional best-effort basis.
 - No guarantees of outcomes, approvals, profitability, or uninterrupted performance are given.
 - The Company does not provide legal, tax, or financial advice.
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3. Client Responsibilities

Clients are responsible for:

- Providing accurate and complete information.
- Cooperating reasonably during engagements.
- Responding to requests timeously.

Delays in cooperation may affect delivery timelines and pricing.



4. Third-Party Products & Services

Depending on the engagement, the Company may act as:

- A reseller
- A facilitator
- A systems integrator
- A consultant

Where third-party products are supplied:

- Manufacturer warranties apply directly between supplier and client.
 - Specifications originate from suppliers.
 - The Company facilitates procurement and coordination only.
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5. Consumer Protection Act (CPA)

Where applicable, services and transactions comply with the Consumer Protection Act, 68 of 2008.

CPA protections may not apply to:

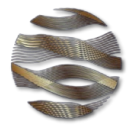
- Juristic persons exceeding the statutory asset or turnover threshold.
 - Custom or special-order goods where permitted by law.
 - Services already rendered.
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6. Subcontracting

The Company may engage independent contractors or specialists to deliver services.

Subcontractors:

- Are not employees of the Company.
 - Operate within defined scopes.
 - Remain responsible for their own statutory compliance.
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7. Intellectual Property

Unless otherwise agreed in writing:

- Intellectual property created during engagements remains the property of the Company until full payment is received.
- Upon payment, rights are transferred or licensed as agreed.

The Company may reference completed work for portfolio purposes unless restricted.

8. Limitation of Liability

To the extent permitted by law:

- The Company is not liable for indirect or consequential losses.
 - Liability is limited to fees paid for the relevant service.
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9. Governing Law

All engagements are governed by the laws of the Republic of South Africa.
